



### **Refund Terms & Conditions**

*Seiler Skin Aesthetic Institute (SSAI) is committed to ensuring that those who take our online courses are satisfied with training results. We reserve the right to assess reimbursement for courses on a case-by-case basis. Those requesting a reimbursement must meet the below conditions:*

- Must not have completed more than the first two modules of purchased training course(s)
- Must not have completed training course(s)
- Must not have received CME credit for completed course(s)
- Must submit a form answering questions regarding the reason for reimbursement request
- Must talk with a SSAI representative about reason for reimbursement request

*Upon meeting the above requirements, SSAI will determine the status of an individual's reimbursement. If a reimbursement is approved, a refund will be provided to the purchaser (with the exception of processing fees). Account access will be suspended as soon as a reimbursement is requested, regardless of decision.*